

FINANCIAL ASSISTANCE PROGRAM REQUIREMENTS



Thank you for choosing Truman Medical Centers (TMC) for your healthcare needs.

TMC accepts most commercial and government sponsored health insurance plans. If you have a question regarding coverage or to find out if TMC accepts your health insurance, please visit www.trumed.org (Financial Assistance) or contact us at (816) 404-3040 for more information.

For those who do not have healthcare coverage, our Financial Counseling Center will assist you with determining potential eligibility for medical coverage assistance programs such as Medicare, MO HealthNet (Medicaid), Marketplace insurance (during open enrollment), the Crime Victims Compensation Fund or the TMC Discount (**valid for 12 months from date of issue**).

Some of these programs require an application to be filed within the first 90 days from the date medical services were received.

In order to provide you with very good customer service and accurately assist with your eligibility, you are **REQUIRED** to bring the following information/forms/documents with you to your counseling appointment:

Current Filed Federal Tax Return (REQUIRED)-We may ask for up to 2 years of tax returns

- Including Schedule C, if self-employed
- If self-prepared, a transcript from the IRS is needed
- Wage and Earnings Statement

Patient Identification

Your identification must include your name, photo and date of birth. Please provide one of the following:

- Driver's License
- Passport
- Student Identification Card, Birth Certificate or Insurance Card, if 17 years or younger
- Employment Authorization Card
- Permanent Resident Card
- Employee Identification Card

Proof of Residence

Patients must provide proof of their residence for the date of service. **If you currently reside in a local shelter, you must provide a current letter on the shelter's letterhead verifying you currently reside there.** This proof must be no more than 30 days from your TMC medical appointment date and acceptable forms include:*

- Utility Bill (gas, electric, water only)
- Mortgage Bill or Real Estate Deed
- Current Lease Agreement

*We apologize, but your TMC bill, University Physicians Associates bill, rent payment receipt, advertisement or junk mail, driver's license and personal letters are not acceptable forms of proof of residence.

*If you have no proof of address, you may provide a notarized letter of support from the person you are living with along with a copy of their utility bill to show that address.

Proof of Assets

Please provide the most recent statement for any asset listed below for all household members.

- Checking/Savings/Pay Card Account Statement
- 401K quarterly statement
- 403B quarterly statement
- IRA statement
- Mutual Funds Statement
- Certificate of Deposit Statement
- Stocks / Investment Statement
- Other Assets, including multiple vehicles and homes

Household Income**

You will need to provide proof of all household income, earned or unearned, including that of a boyfriend/girlfriend/significant other, as well as any assistance through other programs you may receive from the date of service. This information includes, but is not limited to:

- We may ask for 12 months of paystubs
- Current Social Security award letter
- Pension/Retirement award letter
- Unemployment Benefits award letter
- Alimony/Child Support
- Veteran’s Administration Benefits
- Workman’s Compensation
- TANF award letter
- Section 8/Utility Assistance
- Rental Income
- Student Financial Aid, Loans and/or Grants
- Self-employment income***

** If you do not have an income, you are required to provide a notarized letter from the person you currently live with, along with a copy of their utility bill showing that address.

*** If you are self-employed, the previous year’s tax return (including schedule C) will be required.

Other Requirements (varies by program)

Some medical assistance programs require additional information including:

- Social Security Cards
- Certified Copy of Birth Certificate
- U.S. Citizenship Certificate
- Insurance Policies (Life and Medical)
- Marriage License
- Divorce Decree
- Pre-Paid Burial Plans

MO HealthNet for Pregnant Women.

If you are pregnant, you may be eligible for this program. Proof of Pregnancy, photo ID and a signed “Due Date” Statement is required.

Social Security Disability or SSI

To apply, you may visit the nearest Social Security Office. You may also apply by telephone at **1-800-772-1213**, or online, at <http://ssa.gov/>. Applying for disability may be required to be eligible for MO HealthNet coverage.

Have you been a Victim of a Crime in Missouri and filed a police report?

Please visit <http://www.dps.mo.gov/dir/programs/cvc/> for more information on eligibility.

Financial Customer Service is available at (816) 404-3040 Monday through Thursday 7:30 am – 5:30 pm and Friday 7:30 am – 1:30 pm for questions and information.

To apply for the Medical Assistance Programs, please visit the Financial Counseling Center at:

TMC Hospital Hill

2301 Holmes
Kansas City, MO 64108
Monday-Friday 7am – 4:30 pm
(Subject to change)

TMC Lakewood

7900 Lee’s Summit Road
Kansas City, MO 64139
Monday-Friday 7am – 4:30 pm
By Appointment (Limited Walk-ins Available)

University Health

2101 Charlotte St
Kansas City, MO 64108
Monday-Friday 7am – 4:30 pm
By Appointment (Limited Walk-ins)

Additional information may be required. Please call 404-3040 for additional information