Thank you for choosing Truman Medical Centers (TMC) for your healthcare needs. TMC accepts most commercial and government sponsored health insurance plans. If you have a question regarding coverage or to find out if TMC accepts your health insurance please visit www.trumed.org (Pricing and Quality) or contact us at (816)404-3040 for more information.

For those who do not have healthcare coverage, our Financial Counseling Center (FCC) will assist you with determining potential eligibility for medical coverage assistance programs such as Medicare, MO HealthNet (Medicaid), Crime Victims Compensation Fund or the TMC Discount. Some of these programs require an application to be completed within the first 90 days from the date medical services were received.

In order to provide you with good customer service and accurately assist with your eligibility, the following information/forms/documents are **REQUIRED** at the time of your visit/appointment at the Financial Counseling Center.

<table>
<thead>
<tr>
<th>Patient Identification</th>
<th>Identification must include name, photo and date of birth. Please provide one of the following:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Driver’s License&lt;br&gt;• Student Identification Card&lt;br&gt;• Employee Identification Card&lt;br&gt;• Employment Authorization Card&lt;br&gt;• Permanent Resident Card&lt;br&gt;• Passport</td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>Proof of Residence</th>
<th>Patients must provide proof of their current residence. This proof must be no more than 45 days old and acceptable forms include*:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Utility Bill&lt;br&gt;• Cell/Landline Phone Bill&lt;br&gt;• Mortgage Bill&lt;br&gt;• Bank Statement&lt;br&gt;• Business Mail&lt;br&gt;• Current Lease Agreement</td>
</tr>
</tbody>
</table>

TMC bills, University Physician Associates bills, rent receipts, advertisement or junk mail, driver’s license or personal letters are not acceptable forms of proof of residence. **Current residents of a local shelter must provide a letter on the shelter’s letterhead, verifying current residency is at the shelter.**

<table>
<thead>
<tr>
<th>Household Income**</th>
<th>Provide proof of all household earned or unearned income including other assistance programs you may receive. This information includes, but is not limited to:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Last 6 paystubs (if paid weekly)&lt;br&gt;• Last 3 paystubs (if paid every two weeks)&lt;br&gt;• Current Social Security award letter&lt;br&gt;• Pension/Retirement award letter&lt;br&gt;• Unemployment Benefits award letter&lt;br&gt;• Child Support&lt;br&gt;• Alimony&lt;br&gt;• Veteran’s Administration Benefits&lt;br&gt;• Workers’ Compensation&lt;br&gt;• Food Stamps/TANF award letter&lt;br&gt;• Section 8/Utility Assistance&lt;br&gt;• Rental Income&lt;br&gt;• Student Financial Aid, Loans, Grants, Tuition, College Expenses&lt;br&gt;• Self employment income***</td>
</tr>
</tbody>
</table>

** No income: Provide a notarized letter from the person who is currently providing assistance with food and/or shelter

*** Self-employed: The previous year’s tax return (including schedule C) will be required.
### Proof of Assets
Please provide the most recent copy of any assets listed below for the entire household.

- Checking/Savings Account Statement
- 401K quarterly statement
- 403B quarterly statement
- IRA statement
- Mutual Funds Statement
- Certificate of Deposit Statement
- Stocks/Investment Statement
- Other Assets

### Other Requirements (varies by program)
Some medical assistance programs require additional information including:

- Social Security Cards
- Certified Copy of Birth Certificate
- U.S. Citizenship Certificate
- U.S. Permanent Resident Card
- U.S. Work Permit
- I-94 Form
- Marriage License
- Divorce Decree
- Pre-Paid Burial Plans
- Real Estate Deeds
- Insurance Policies (Life and Medical)
- Previous Year’s Income Tax Return

### MO HealthNet for Pregnant Women.
Pregnant women that live in Missouri may be eligible for this program. Photo ID and a signed “Due Date” Statement (Proof of Pregnancy) by a qualified provider will be required.

### Social Security Disability or SSI
To apply, visit the nearest Social Security Office or apply by telephone at 1-800-772-1213, or online at [http://ssa.gov/](http://ssa.gov/). Applying for disability is required to be considered for eligibility on some of the Mo HealthNet programs.

### Have you been a Victim of a Crime in Missouri and have filed a police report?

Financial Customer Service Call Center is available at (816) 404-3040 Monday through Thursdays 7:30 am - 5:00 pm and Fridays 7:30 am – 1:30 pm for questions and information.

To apply for the Medical Assistance Programs, please visit the Financial Counseling Center at:

**TMC Hospital Hill**
2301 Holmes
Kansas City, MO 64108
Monday/Wednesday 7:30 am – 6:00 pm
Tuesday, Thursday and Friday 7:30 am – 5:00 pm

**TMC Lakewood**
7900 Lee’s Summit Road
Kansas City, MO 64139
Monday - Friday 7:00 am - 5:00 pm